EM300 Series

User Guide

Milesight IoT

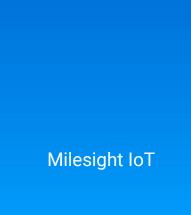## Applicability

This guide is applicable to EM300 series sensors shown as follows, except where otherwise indicated.

Model	Description
EM300-TH	Temperature and Humidity Sensor
EM300-MCS	Magnet Switch Sensor
EM300-SLD	Spot Leak Detection Sensor
EM300-ZLD	Zone Leak Detection Sensor

Safety Precautions

Milesight will not shoulder responsibility for any loss or damage resulting from not following the instructions of this operating guide.

❖ The device must not be disassembled or remodeled in any way.

❖ The device is not intended to be used as a reference sensor, and Milesight will not should responsibility for any damage which may result from inaccurate readings.

❖ Do not place the device close to objects with naked flames.

❖ Do not place the device where the temperature is below/above the operating range.

❖ Make sure electronic components do not drop out of the enclosure while opening.

❖ When installing the battery, please install it accurately, and do not install the reverse or wrong model.

❖ Make sure both batteries are newest when install, or battery life will be reduced.

❖ The device must never be subjected to shocks or impacts.

Declaration of Conformity

EM300 series is in conformity with the essential requirements and other relevant provisions of the CE, FCC, and RoHS.

For assistance, please contact
Milesight technical support:
Email: iot.support@milesight.com
Tel: 86-592-5085280
Fax: 86-592-5023065
Address: 4/F, No.63-2 Wanghai Road,
2nd Software Park, Xiamen, China

Get Help

Revision History

Date	Doc Version	Description
Oct. 14, 2020	V 1.0	Initial version
Oct. 21, 2020	V 1.1	Model name change and pictures replace
Nov. 19, 2020	V 2.0	Layout replace
Mar. 4, 2021	V 2.1	Layout update

Contents

1. Product Introduction

1.1 Overview

EM300 series is a sensor mainly used for outdoor environment through wireless LoRa network. EM300 device is battery powered and designed for multiple mounting ways. It is equipped with NFC (Near Field Communication) and can easily be configured by a smartphone or a PC software.
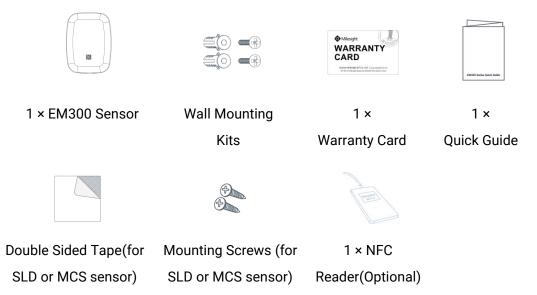
Sensor data are transmitted in real-time using standard LoRaWAN® protocol. LoRaWAN® enables encrypted radio transmissions over long distance while consuming very little power. The user can obtain sensor data and view the trend of data change through Milesight IoT Cloud or through the user's own Network Server.

1.2 Features

- Up to 11km communication range
- Easy configuration via NFC
- Standard LoRaWAN® support
- Milesight IoT Cloud compliant
- Low power consumption with 4000mAh replaceable battery

2. Hardware Introduction

2.1 Packing List

1 × EM300 Sensor	Wall Mounting Kits	1 × Warranty Card	1 × Quick Guide

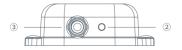|		
Double Sided Tape(for SLD or MCS sensor)	Mounting Screws (for SLD or MCS sensor)	1 × NFC Reader(Optional)

⚠️ **If any of the above items is missing or damaged, please contact your sales representative.**
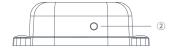
2.2 Hardware Overview
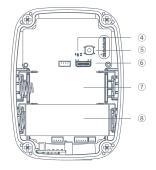

Front View:

①NFC Area

Bottom View:

② Vent

③ Waterproof Connectors

(For water leakage and magnet switch sensor)

Internal View:

④ LED

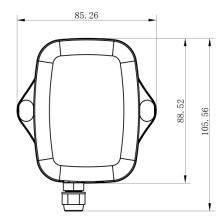⑤ Power Button

⑥ USB Type-C

⑦ Expandable Battery Slot

⑧ Battery

2.3 Power Button

Note: The LED indicator and power button are inside the device.

Function	Action	LED Indication
Turn On	Press and hold the button for more than 3 seconds.	Off → On
Turn Off	Press and hold the button for more than 3 seconds.	On -> Off
Reset	Press and hold the button for more than 10 seconds.	Blink 3 times.
Check On/Off Status	Quickly press the power button.	Light On: Device is on.
		Light Off: Device is off.

2.4 Dimensions(mm)

3. Operation Guide

3.1 Log in the ToolBox

EM300 series can be monitored and configured via ToolBox App or ToolBox software. Please select one of them to complete configuration.

3.1.1 NFC Configuration

Preparation:

- Smartphone (NFC supported)
- Milesight ToolBox App

Steps:

1. Download and install from Google Play or Apple Store.

2. Enable NFC on the smartphone and open"Milesight ToolBox" App.

3. Attach the smartphone with NFC area to the device to read basic information.
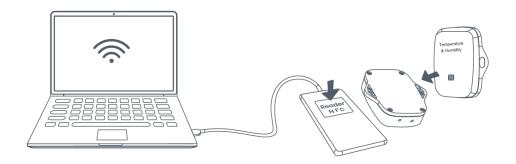
4. Basic information and settings of devices will be shown on ToolBox if it's recognized successfully. You can turn on/off the device by tapping the button on the Device Status. In order to protect the security of devices, password validation is required when configuring via unused phone . Default password is **123456**.

Status	Setting	Reset
SN		6136A39116331007
Model		EM300-TH-915M
Device EUI		24e124136a391163
Firmware Version		V1.15
Hardware Version		V2.1
Device Status		Off

5. Tap "Read" button to check current status and sensor data of device.

6. Tap "Write" button to write all your settings to the device.

Note:

1) Ensure the location of smartphone NFC area and it's recommended to take off phone case.

2) If the smartphone fails to read/write configurations via NFC, keep the phone away and back to try again.

3) EM300 series can also be configured by dedicated NFC reader, which can be purchased from Milesight IoT.
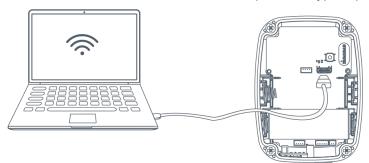

3.1.2 USB Configuration

Preparation:

- Type-C USB cable

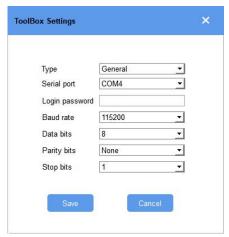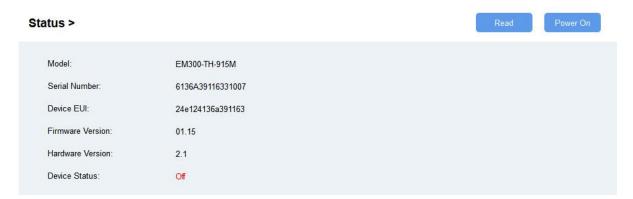- PC (Windows 10 is recommended)

- ToolBox: V6.25 and above

Steps:

1. Download ToolBox from Milesight IoT website.

2. Open the case of EM300 and connect the EM300 to computer via type-C port.

3. Open the ToolBox and select type as "General", then click password to log in ToolBox. (Default password: **123456**)

4. After logging in the ToolBox, you can click "Power On" or "Power Off" to turn on/off device and change other settings.

3.2 LoRaWAN Settings

LoRaWAN settings is used for configuring the transmission parameters in LoRaWAN® network.

Step 1: Go to "**LoRaWAN Settings -> Basic**" of ToolBox software or "**Device->Setting->LoRaWAN Settings**" of ToolBox App to configure join type, App EUI, App Key and other information. You can also keep all settings by default.

Device EUI	24E124127A270222
App EUI	24E124C0002A0001
Application Port	85
Join Type	OTAA
LoRaWAN Version	V1.1.0
Application Key	********************************
Spread Factor	(?) SF10-DR2
Comfirmed Mode	(?) ☐
Rejoin Mode	(?) ☑
Set the number of packets sent	32 packets
ADR Mode	(?) ☑

Parameters	Description
Device EUI	Unique ID of the device which can also be found on the label.
App EUI	Default App EUI is 24E124C0002A001.
Application Port	The port used for sending and receiving data, default port is 85.
Join Type	OTAA and ABP mode are available.
LoRaWAN Version	V1.0.2, V1.0.3, V1.1 are available.
Application Key	Appkey for OTAA mode, default is 5572404C696E6B4C6F52613230313823.
Device Address	DevAddr for ABP mode, default is the 5th to 12th digits of SN.
Network Session Key	Nwkskey for ABP mode, default is 5572404C696E6B4C6F52613230313823.
Application Session Key	Appskey for ABP mode, default is 5572404C696E6B4C6F52613230313823.
Spread Factor	If ADR is disabled, the device will send data via this spread factor.
Confirmed Mode	If the device does not receive ACK packet from network server, it will resend data 3 times at most.
Rejoin Mode	Reporting interval ≤ 30 mins: device will send specific mounts of LoRaMAC packets to check connection status every 30 mins; If no reply after specific packets, the device will re-join.

	Reporting interval > 30 mins: device will send specific mounts of LoRaMAC packets every to check connection status every reporting interval; If no reply after specific packets, the device will re-join.
ADR Mode	Allow network server to adjust datarate of the device.
Tx Power	Based on LoRaWAN® regional parameter document.

Note:

1) Please contact sales for device EUI list if there are many units.

2) Please contact sales if you need random App keys before purchase.

3) Select OTAA mode if you use Milesight IoT cloud to manage devices.

4) Only OTAA mode supports rejoin mode.

5) For TTN connection please select LoRaWAN version as 1.0.2.

Step 2: Go to "**LoRaWAN -> Channel**" of ToolBox software or "**Setting->LoRaWAN Settings**" of ToolBox App to select supported frequency and select channels to send uplinks. Make sure the channels match the LoRaWAN® gateway.
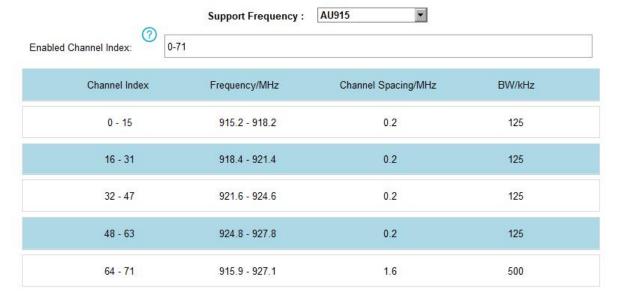

If frequency is one of CN470/AU915/US915, you can enter the index of the channel that you want to enable in the input box, making them separated by commas.

Examples:

1, 40: Enabling Channel 1 and Channel 40

1-40: Enabling Channel 1 to Channel 40

1-40, 60: Enabling Channel 1 to Channel 40 and Channel 60

All: Enabling all channels
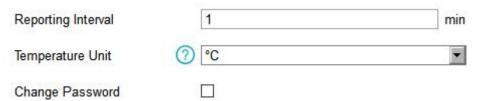
Null: Indicates that all channels are disabled

Note:

For -868M model, default frequency is EU868;

For -915M model, default frequency is AU915.

3.3 Basic Settings

Go to "**Device Settings->Basic**" of ToolBox software or "**Device->Setting->General Settings**" of ToolBox App to change the reporting interval, etc.
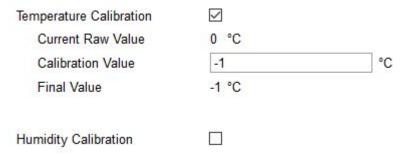

Parameters	Description
Reporting Interval	Reporting interval of transmitting data to network server.Default: 600s
Temperature Unit	Change the temperature unit displayed on the ToolBox. **Note:** 1) The temperature unit in the reporting package is fixed as °C. 2) Please modify the threshold settings if the unit is changed.
Change Password	Change the password for ToolBox App or software to read/write this device.

3.4 Advanced Settings
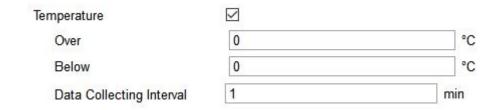
3.4.1 Calibration Settings

ToolBox supports numerical calibration for all items. Go to "**Device Settings->Basic**" of ToolBox software or "**Device->Setting->Calibration Settings**" of ToolBox App to type the calibration value and save, the device will add the calibration value to raw value.

3.4.2 Threshold Settings

EM300 series will upload the current data once instantly after the threshold is triggered.
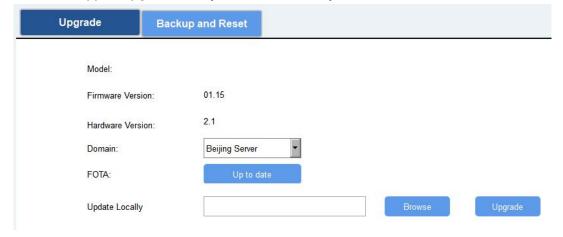
Go to "**Device Settings->Basic**" of ToolBox software or "**Device->Setting->Threshold Settings**" of ToolBox App to enable the threshold settings and input the threshold.

3.5 Maintenance

3.5.1 Upgrade

EM300 series support upgrade locally or over the air only via ToolBox software.

Upgrade Locally:

Step 1: Click "Browse" to import firmware from your computer.

Step 2: Click "Upgrade" to start the upgrade.

Upgrade Over the Air:

Step 1: Select the upgraded server according to your region and make sure your computer can access the Internet.

Step 2: Click "Up to date" to search for latest firmware of devices. If your firmware is latest version, ToolBox will prompt "Your device is up to date".

Note: Any operation on ToolBox is not allowed during upgrade.

3.5.2 Backup

EM300 devices support configuration backup for easy and quick device configuration in bulk. Backup is allowed only for devices with the same model and LoRa frequency band. Please select one of following methods to backup device:

Via ToolBox Software

Step 1: Go to "Maintenance->Backup and Reset", click "Export" to save current configuration as json format backup file.
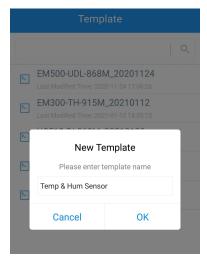
Step 2: Click "Browse" to select backup file, then click "Import" to import the configurations.
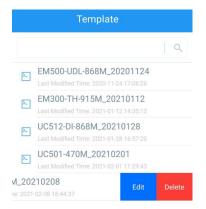

Via ToolBox App

Step 1: Go to "Template" page on the App and save current settings as a template. You can also edit the template file.

Step 2: Select one template file which saved in the smartphone and click "Write", then attach to another device to write configuration.

Note: Slide the template item left to edit or delete the template. Click the template to edit the configurations.
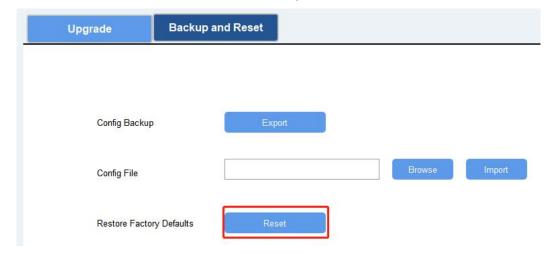

3.5.3 Reset to Factory Default

Please select one of following methods to reset device:

Via Hardware: Hold on power button more than 10s.

Via ToolBox Software: Go to "Maintenance->Backup and Reset" to click "Reset".
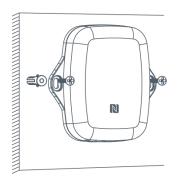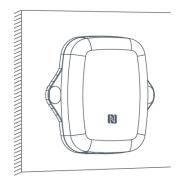
Via ToolBox App: Go to "Device->Reset" to click "Reset", then attach smart phone with NFC area to device to complete reset.

Status	Setting	Reset

SN   6136A39116331007

Model   EM300-TH-915M

Firmware Version   V1.15

Hardware Version   V2.1

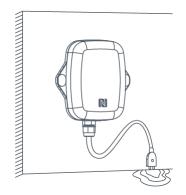Restore Factory Default

Reset

4. Installation

1. Attach EM300 to the wall and mark the two holes on the wall. The connecting line of two holes must be a horizontal line.

2. Drill the holes according to the marks and screw the wall plugs into the wall.

3. Mount the EM300 to the wall via mounting screws.
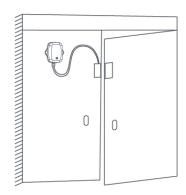
4. Cover the mounting screws with screw caps.

5. For leak detection senor, install the probe/cable to the place where liquid may leak. For magnet switch sensor, install the magnet beside the door/window.

Note: For SLD sensor, please ensure the metal pins of the probe are flat on the floor; for ZLD sensor, the cable can't be twined or accumulated together. The probe or cable of water leakage sensor should be placed in an area of concern where water from a leak would likely accumulate.
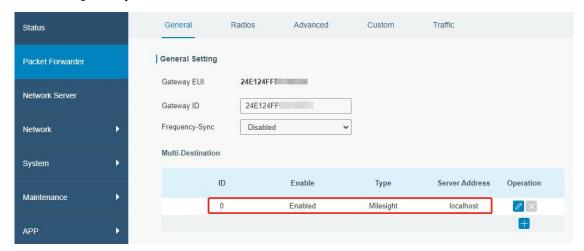
5. Milesight IoT Cloud Management

EM300 series can be managed by Milesight IoT Cloud platform. Milesight IoT cloud is a comprehensive platform that provides multiple services including device remote management and data visualization with the easiest operation procedures. Please register a Milesight IoT Cloud account before operating following steps.
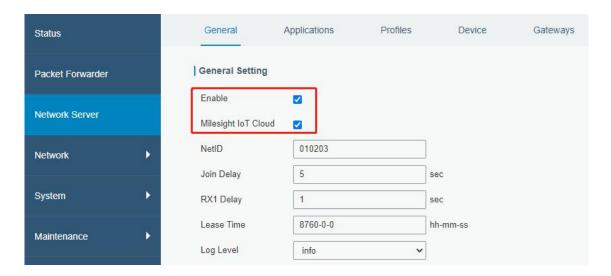
5.1 Add a Milesight Gateway

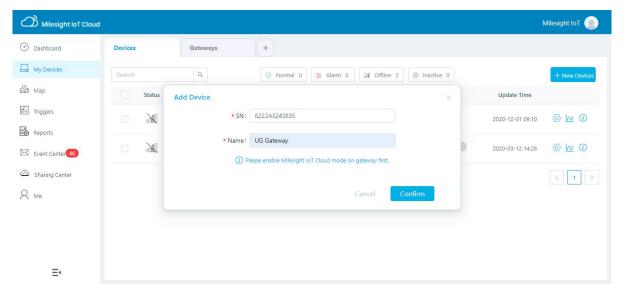Step 1: Enable "Milesight" type network server and "Milesight IoT Cloud" mode in gateway web GUI.

Note: Ensure gateway has accessed the Internet.

Step 2: Go to "My Devices" page and click "+New Devices" to add gateway to Milesight IoT Cloud via SN. Gateway will be added under "Gateways" menu.
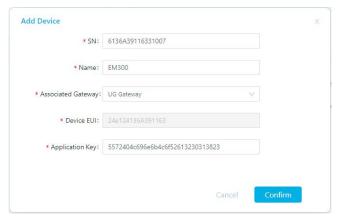

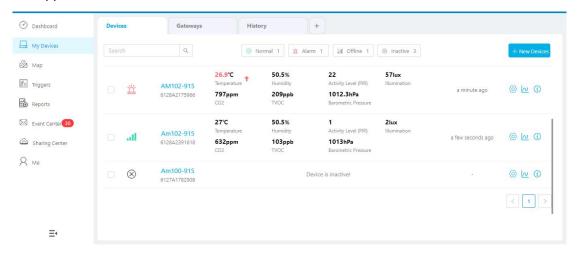Step 3: Check if gateway is online in Milesight IoT Cloud.

5.2 Add EM300 to Milesight IoT Cloud

Step 1: Go to "My Devices" page and click "+New Devices". Fill in the SN of device and select associated gateway.

Step 2: After the device is online in Milesight IoT Cloud, you can check the data via webpage or mobile App and create dashboard for it.

6. Device Payload

All data are based on following format(HEX):

Channel1	Type1	Data1	Channel2	Type2	Data2	Channel 3	...
1 Byte	1 Byte	N Bytes	1 Byte	1 Byte	M Bytes	1 Byte	...

For decoder examples please find files on https://github.com/Milesight-IoT/SensorDecoders.

6.1 Basic Information

EM300 series sensors report basic information of sensor everytime joining the network.

Channel	Type	Data Example	Description
ff	01(Milesight Protocol Version)	01	V1
	08 (Device SN)	61 27 a2 17 41 32	Device SN is 6127a2174132
	09 (Hardware Version)	01 40	V1.4

	0a(Software Version)	01 14	V1.14
	0f(Device Type)	00	Class A

6.2 Sensor Data

EM300 series sensors report sensor data according to reporting interval (10min by default). Battery level is reported every 24 hours.

Channel	Type	Data Example	Description
01	75(Battery Level)	64	64=>100 Battery level =100%
03	67 (Temperature)	10 01	10 01 => 01 10 = 272 Temp=272*0.1=27.2°C
04	68(Humidity)	71	71=>113 Hum=113*0.5=56.5%
05	00(Water Leakage Status)	00	00=>Not water leakage 01=>Water leakage
06	00(Magnet Status)	01	00=>Magnet switch closed 01=>Magnet switch open

Note: For negative temperature, it should be converted as complement to get correct values. For example, FA FF means FF FA(1111 1111 1111 1010), the complement is -6, the temperature is -0.6°C.

6.3 Downlink Commands

EM300 series sensors support downlink commands to configure the device. Application port is 85 by default.

Channel	Type	Data Example	Description
ff	03(Set Reporting Interval)	b0 04	b0 04 => 04 b0 = 1200s

-END-